

Correction to the Certified Installation Altitude on the Rating Plate

Because of a software problem, the certified installation altitude shown on the rating plate of some water heater models is incorrect and can create confusion in the field.

Those models are: UG50-59TFPDV-N2U
 UG60-34MFPV-N2U

Those two models are CSA certified for installation at normal and high altitude or from 0 to 4,500 feet (1,372 m). The rating plate may incorrectly indicate that they are only approved for installation at normal altitude (0 – 2,000 feet (610 m)).